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**Care**Connection **JUNE 2023** 

### **Supporting Hunter Health** Just Became More Convenient

We are thrilled to introduce a new way to donate on our site. While our commitment to provide high-quality healthcare to all remains steadfast, we've streamlined our donation process, making it easier than ever for you to contribute to our cause.

Hunter Health is dedicated to caring for the community. Our mission is to ensure that everyone, insured or uninsured, has access to the healthcare they need. We believe that when individuals thrive, our entire community flourishes1.

Our updated donation platform provides a straightforward and secure method for supporting this mission. Whether you wish to make a one-time donation or set up a recurring gift, the new process is seamless. Your contribution isn't just a one-time solution - it allows us to provide care, build facilities, and support programs that positively impact our community now and for generations to come.

We are immensely grateful for the generosity of our donors. Every donation, large or small, makes a significant difference in the lives of our patients. With your support, we can reach more individuals and empower them to take control of their well-being.

Ready to make a difference? Visit our updated donation page and help us continue to create a healthier community.



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# CareConnection

# Reinventing HR A Unique Role that Sets Hunter Health Apart



At Hunter Health, our dedication to all-encompassing care extends beyond our health services to our approach to **Human Resources. Claudia Jimenez,** our

new Employee Life Cycle Coordinator, exemplifies this commitment. With her nine years of HR experience, Claudia is uniquely positioned at the heart of our employee experience, deeply involved in each stage of the employee life cycle: recruitment, onboarding, retention, development, offboarding, and being the first point of contact for our employees.

Claudia's role is key to our organization as it enables her to engage with the

employees throughout their journey at Hunter Health. Her approach aligns perfectly with our philosophy of understanding and meeting employees' needs. This is reflected in our detailed interview process where we take the time to fully engage with candidates and clearly communicate our expectations.

Improving the employee experience has significant business benefits. Research shows that organizations that excel in this area can increase their revenue by over 50%. And a well-designed employee life cycle can help retain employees for longer, contributing to the overall productivity and success of the organization.

"When I had my interviews, I felt like I was being interviewed by family," Claudia says. "They let me know what their expectations were and what I could expect from them. I really liked that."



At Hunter Health, we're committed to honoring this process and supporting the growth and development of our most valuable asset—our people. Our unique HR role showcases our dedication to creating a work environment where employees feel engaged, valued, and part of a larger mission to provide quality healthcare to our community. As Claudia continues to grow in her role, we're excited to see the positive impact she'll have on our team and the broader community.

Follow us. We're excited to share we recently launched our new TikTok and Instagram pages! These pages are a great way for us to connect with our community and share more about the work we do at Hunter Health.

Please visit our website at **hunterhealth.org** and check out everything it has to offer. We look forward to hearing your thoughts and working with you in the weeks ahead to make a difference in the community. 6 In This Issue

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## Celebrating Pride: Hunter Health's Dedication to LGBTQ+ Health Equity

June brings with it the vibrant celebrations of Pride Month, a special time dedicated to recognizing the bravery, resilience, and diversity of the lesbian, gay, bisexual, transgender, and queer-plus (LGBTQ+) community.

At Hunter Health, we celebrate this month not only as a testament to diversity and personal identity, but also as a reaffirmation of our commitment to addressing the unique health disparities faced by the LGBTQ+ community.

Our Community Health Manager, **Tara Nolen**, emphasizes the significance of
Pride Month as an opportunity to shine a
spotlight on the need for quality and
equitable healthcare for the LGBTQ+
community. Many individuals within this
community encounter substantial obstacles
when seeking healthcare services.

The gravity of these challenges is starkly highlighted in The Trevor Project's 2023 U.S. National Survey on the Mental Health of LGBTQ Young People. The report

found that 41% of LGBTQ+ young people seriously considered suicide in the past year, and a staggering 56% of those who needed mental health care were unable to access it. As Tara notes,

"The health challenges faced by the LGBTQ+ community can often result in healthcare being overlooked or avoided altogether."

The journey to achieve health equity for the LGBTQ+ community involves an ongoing commitment to education and understanding.

As we revel in the colorful festivities of Pride Month, it's vital to remember that the road to achieving health equity for the LGBTQ+ community is a continuous journey. United in our efforts, we can ensure that everyone, regardless of their identity, has access to quality, inclusive, and equitable healthcare.



**Tara** Nolen

Join us in celebrating Pride Month and in standing with the LGBTQ+ community on their journey towards health equity.

"Our team at Hunter Health is dedicated to expanding our knowledge on the specific issues faced by the LGBTQ+ community," says Tara. "We strive to understand how best to reach and serve these individuals. This journey involves examining our own potential biases to ensure that we cultivate a truly welcoming and culturally sensitive environment."—Tara Nolen Community Health Manager



### **Parking Lot Expansion**

We're excited to announce that construction on the highly anticipated parking lot expansion at our Central Clinic is now underway.

We're excited to announce that construction on the highly anticipated parking lot expansion at our Central Clinic is now underway.

In light of this development, there are a few things that our valued community members should be aware of:

#### **Construction Noise:**

Please note that there may be noise related to the construction activities. We apologize for any inconvenience this may cause and appreciate your understanding as we work to improve our facilities.

#### Parking Availability:

During the construction period, certain parking areas will be temporarily unavailable. However, we have arranged for alternative parking options to ensure the least disruption possible to our visitors. These include the courtyard, the dirt lot in the southwest corner, the southeast corner of the property, and N. Spruce Street.

#### **Project Timeline:**

The construction work on the new parking lot is anticipated to be completed in October. We will keep you informed about any new developments and updates as we progress with this exciting project.

This expansion marks a significant step in our commitment to improving the Central Clinic experience for all our community members.



Thank you for your support and understanding as we work to make these enhancements to our facilities!

## A Month for Outreach: Reflecting on Our Engagements with the Community

Firstly, we're proud to have been part of the annual Cafe Con Leche event. This health and resource fair was designed to support Hispanic mothers and parents in our community. Our very own Rosalie and some of our dental assistants were on hand to perform medical check-ups, while Daisy from our ICC team was there to discuss the services we offer at Hunter Health. We're so glad we could contribute to the empowerment of our community and help improve the health of our families.

Then, we were able to be a part of the Wichita Pride Unity March at Old Town Square. This event was a wonderful opportunity for community unity and celebration, and to show our dedication of providing quality healthcare to all.

On June 17th, we took part in the the JuneteenthICT Park Celebration at McAdams Park. This event is a celebration of the African American community, and we were eager to join in the commemoration.

Looking ahead, we're eager to participate in the **Keepers of the Culture Powwow** on June 24 at the Mid-America All-Indian Museum. This celebration of Native American families promises to be a memorable event.

As we continue our journey through
June, we remain committed to
engaging with our vibrant and
diverse community at these
significant events. We believe in
the power of unity and the positive
impact of health education. We look
forward to seeing you there, sharing
in the spirit of togetherness, and
working towards a healthier future

Thank you for joining us in these efforts, because together, we can make a difference.







